

# **Table of contents**



About Galenica page 03

Market environment page 33

Business performance page 43

Governance page 64

Sustainability page 75

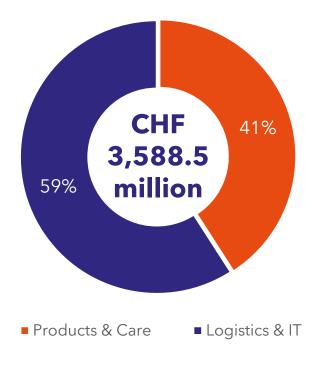
Outlook page 84



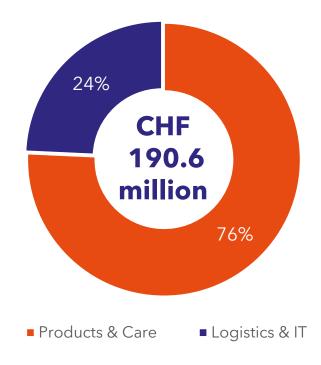


# **Galenica in figures**





EBIT adjusted<sup>1,2</sup> Galenica Group



Leading healthcare provider in Switzerland **369** own pharmacies

Employees (Headcount)

> 7,600

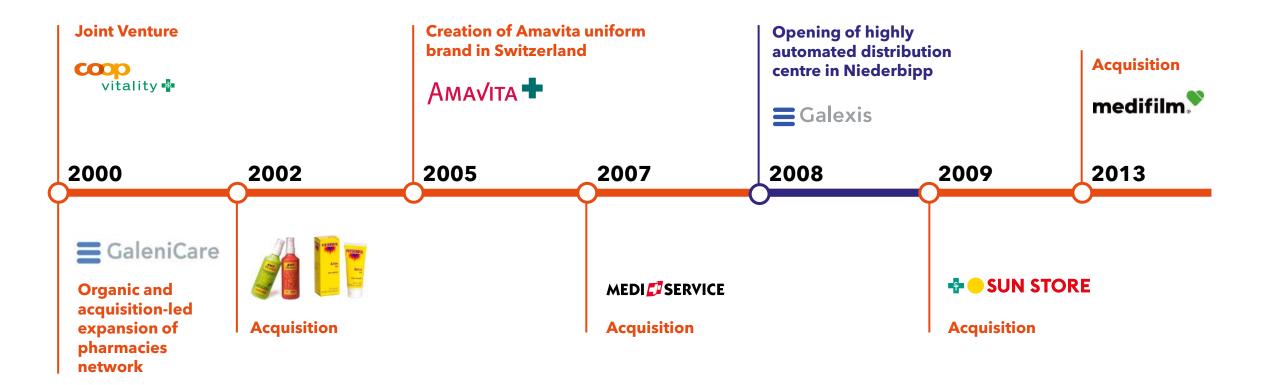
Dividend yield **2.9%** 

<sup>1 2022</sup> adjusted due to presentation of Mediservice as discontinued operations following joint venture with Redcare Pharmacy N.V.

<sup>2</sup> Adjusted EBIT, excludes IAS 19 and IFRS 16 effects

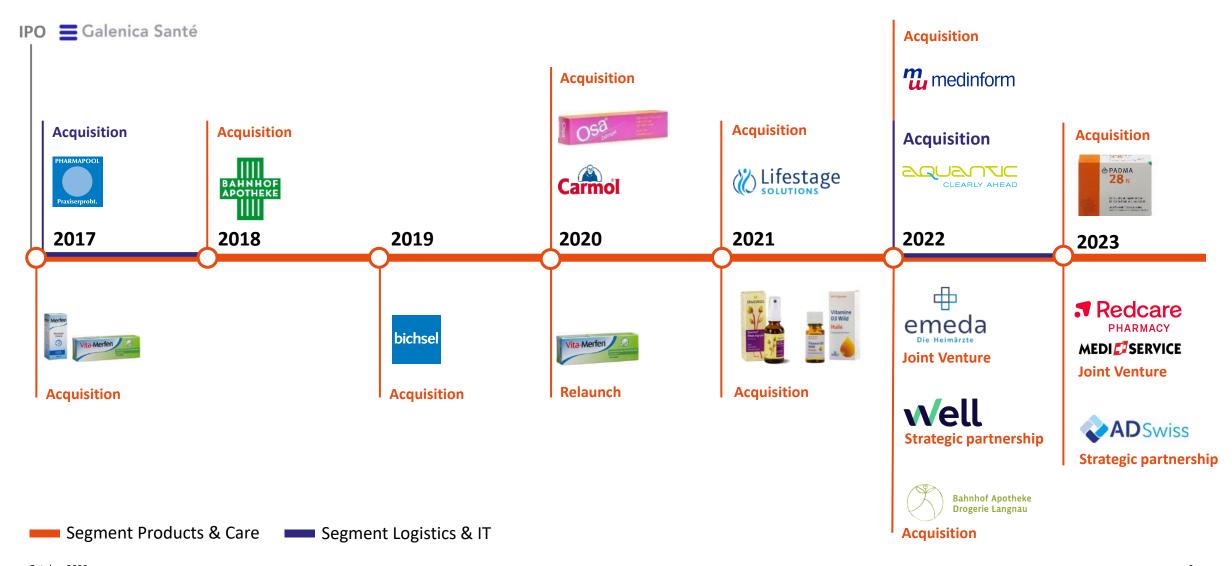


# **Building the leading Swiss healthcare platform**





# **Building the leading Swiss healthcare platform**



# Switzerland's leading fully integrated healthcare provider



Largest network of pharmacies in Switzerland with over **500 pharmacies**, online and offline





Wide range of services for patients and professional service providers

Well-known brands and products and exclusive licensed products from business partners





Leading provider of logistics and IT in the healthcare sector



# The Galenica story



Vision

Health and well-being are at the heart of what we do. They are the reason we give our best every day.



Values

We build trust.
We show respect.
Together we are stronger.
We act as entrepreneurs.
We participate with passion.



Customer promise

We support people at every stage of life on their journey towards health and well-being. With personal and expert advice and a unique range of products and services. Anytime and anywhere in Switzerland.



Strategic programmes

Omni-Channel

Care

Professionals

Efficiency

Transformation

October 2023



## **Business model**





- Pharmacies
- Drugstores
- Doctors
- Hospitals
- Homes
- Other service providers

#### Our Retail (B2C)

- Pharmacies
- Local Pharmacies
- Mail Order
- Home Care



Products



Service



\_ogistics



Digital Services





## Megatrends



Changing customer needs



Digitalisation



Interconnectedness



Cost pressure

## **Omi-Channel programme**

# Best customer experience anytime and anywhere

- Build the required digital infrastructure to more efficiently connect our offline and online channels
- An interconnected infrastructure that integrates and coordinates both, the personal and digital touchpoints

# Further development and networking of all online and offline channels

- Offline: constantly enlarge and optimise the pharmacy network
- Online: improve our online shops and our offerings for patients at home

#### **Expansion of product range**

 Expansion of product & service offerings according to our customer's expectations

## **ESG** impact

#### Patient health, data protection

- Customer satisfaction: more efficient and convenient health care improves wellbeing and health of our customers
- Data protection as a prerequisite for digital services
- Customer satisfaction: better health care services
- Affordability of health care: Galenica supports substitution by generics







## Megatrends



Changing customer needs



Digitalisation



Interconnectedness



Cost pressure



Home care



Ageing society

## **Care programme**

#### First point of contact for healthcare advice

- First point of contact for healthcare advice in our pharmacies, digitally and at home
- Implementation and development of needsbased healthcare and therapeutic services, from prevention to therapy

#### First-class healthcare services

- For patients who we can reach directly through our pharmacies or at home
- For patients who we reach indirectly via an interface with homes or home care organisations

#### **Preferred cooperation partner**

 Be preferred cooperation partner of other important players in the Swiss Healthcare System

## **ESG** impact

#### Patient health, patient safety

- Better healthcare services: improved availability in pharmacies
- Affordability of healthcare services: services in pharmacies are lower priced than from doctors
- Better healthcare services allowing patients to stay at home during treatments
- Increased patient safety with services for nursing homes
- We offer our customers and the healthcare market greatest possible added value through new cooperation models and strong partnerships



## Megatrends



Changing customer needs



Digitalisation



Interconnectedness

## **Professionals programme**

#### First-choice partner for healthcare professionals

- We offer specialist retailers and our pharmacies an attractive product range and comprehensive services
- We are a leader in healthcare logistics and digital solutions for the Swiss healthcare market
- We expand the digital gateway for professionals

#### Leader in e-health

- Developing and marketing innovative solutions to promote digitalisation and by setting standards in the provision of health databases
- Digital platforms are developed by ourselves or we participate as a partner

#### Patient safety and security of supply

First choice for logistics services for all market players

## **ESG** impact

# Patient health, patient safety, reliable procurement and supply

- Affordability of healthcare thanks to digital e-health offers, partnerships and services adapted to market needs
- Our digital solutions reduce medication errors and increases therapy adherence
- Galenica's logistics companies manage to make and keep more than 99% of medicines available throughout Switzerland within 24 hours





## Megatrends



Digitalisation



Cost pressure



Climate change

## **Efficiency programme**

# Simple and efficient for customers, partners and employees

- We streamline our offerings and organise our company in a way that is simpler to understand:
  - by systematically making use of our synergies,
  - by working together to simplify our processes and systems,
  - by harmonising them across the Group
  - by digitalising them where this makes sense

#### **Process and cost optimisation**

 We implement our projects Avance and Modulo

#### Sustainable use of resources

 Reduction of waste and CO<sub>2</sub>-Emissions by increasing efficiency and the installation of solar panels

## **ESG** impact

#### IT security and cybercrime

IT security is key for sustainable business operations

Waste reduction and recycling

Reducing emissions and preventing climate change











## Megatrends



Lack of qualified staff



Climate change

## **Transformation programme**

#### Making employees fit for the future

- By supporting the continuous development of our employees we ensure that they can perform to their full potential with the right attitude and skills
- We want to work with as few hierarchies as possible and instead build strong teams that work together across organisational boundaries
- Decisions shall be taken where the greatest knowledge is

#### Decision-making by competent, agile teams

 Work with few hierarchies and build strong teams that work together across organisational boundaries

Promoting equal opportunities and diversity

## **ESG** impact

# Retention of qualified employees, employee motivation and development

- Reducing the lack of qualified staff
- Increase satisfaction of employees

#### **Diversity and equal opportunities**









## Our business areas

#### **Products & Care**

Net sales<sup>1</sup>

1,584m CHF

EBIT<sup>1,2</sup>

**143m CHF** 

#### **Logistics & IT**

Net sales

2,933m CHF

EBIT<sup>2</sup>

49m CHF

#### **Retail B2C**

Local Pharmacies Pharmacies at

Net sales

1,287m CHF

Home

Net sales<sup>1</sup>

74m CHF

#### **Professionals B2B**

**Products &** Brands

Net sales

**158m CHF** 

Services for **Professionals** 

Net sales

71m CHF

Wholesale

Logistics & IT Services

Net sales

Galexis

2,820m CHF

Net sales

**131m CHF** 

















































<sup>2022</sup> adjusted due to presentation of Mediservice as discontinued operations following joint venture with Redcare Pharmacy N.V.

# **Local pharmacies:**



# Three largest pharmacy chains in Switzerland

# **Key takeaways**

October 2023

- Largest pharmacy network offers broad product range, including well-known own brands, as well as health services and tests
- Built organically and through targeted acquisitions since 2000
- Including attractive, high customer traffic locations across Switzerland.
- Multi-brand strategy: pharmacies formats include different store concepts and product ranges to respond to different customer needs.
- Market share of ~25% in terms of sales
- Own customer loyalty programme Starcard (Amavita),
   SunCard (Sunstore) and Coop Supercard (Coop Vitality)



Largest branded pharmacy network by number of pharmacies in Switzerland<sup>1</sup>

195 AMA√ITA **+** 



The first Swiss pharmacy chain

85 SUN STORE



Joint venture (49:51) with Coop, the 2<sup>nd</sup> largest retail group in Switzerland

88

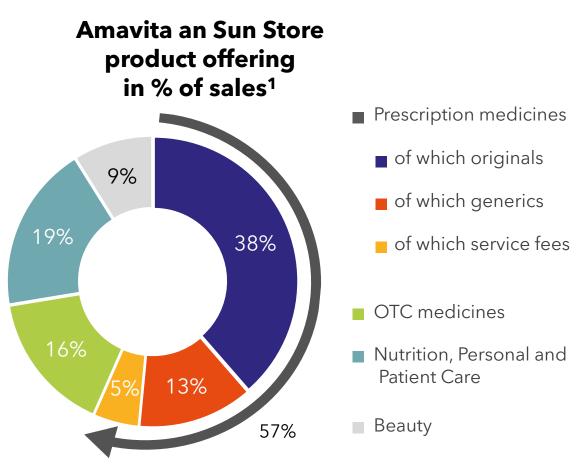


<sup>1</sup> Amavita figures include 8 majority holdings in other pharmacies, figures as of 30 June 2023

# **Local pharmacies:**

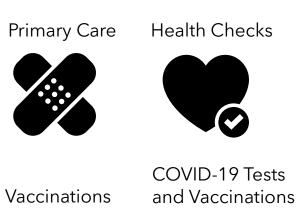


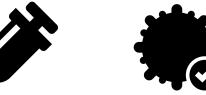
# Broad range of product and service offerings



#### 1) Share of net sales H1 2023 by product category generated by local pharmacies

## Service offerings in local pharmacies (selection)







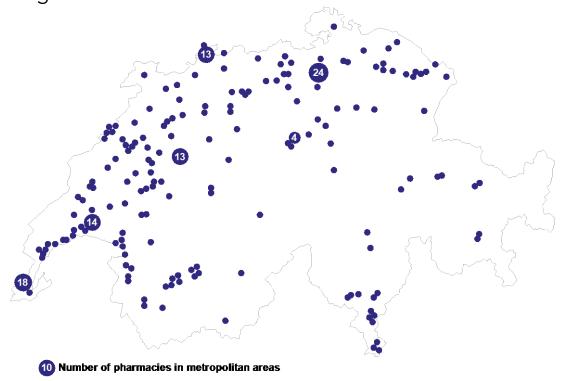
OnlineDoctor

# **Local pharmacies:**



# Always available where our customers are

Widely spread pharmacy network covers every Region in Switzerland

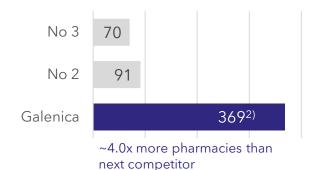


Demonstrated M&A track record with an average of 8 pharmacies acquired and 6 net pharmacies added per year over the last 5 years

|                                   | 2019 | 2020 | 2021 | 2022 | H1 2023 |
|-----------------------------------|------|------|------|------|---------|
| Pharmacies acquired               | 11   | 12   | 5    | 4    | 3       |
| New pharmacies opened             | 8    | 5    | 3    | 3    | 1       |
| Pharmacies closed                 | -8   | -7   | -6   | -7   | -3      |
| Total own <sup>2</sup> Pharmacies | 356  | 366  | 368  | 368  | 369     |

#### **Network of chains**

Number of pharmacies as of 30 June 2023 (Total 1,844 pharmacies in Switzerland<sup>1</sup>)



- 1 Based on number of pharmacies. Source: pharmaSuisse 2022, Fakten und Zahlen Schweizer Apotheken
- 2 Own includes 88 pharmacies through joint venture with Coop as well as Mediservice

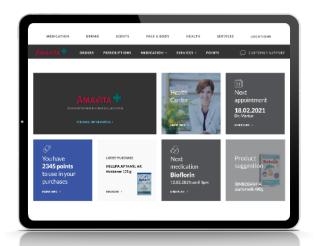
## Pharmacies at home:



# Mail order pharmacies and home care services

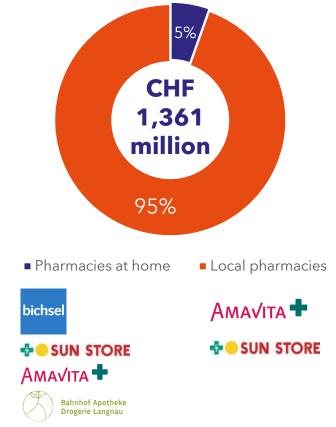
# **Key takeaways**

- Business area covers both home care (Bichsel) and Mail-order pharmacies (webshops / Cannaplant) with a share of 5% of Total Retail sales (B2C)
- Both Homecare and Mail-order pharmacies (including webshops) represent key growth areas of Galenica
- Strong online presence with own web shops and a broad product range with over 60'000 products, including wellknown own brands
- Joint Venture Mediservice is market leading online and mail-order<sup>1</sup> pharmacy in Switzerland



Continuous development of online offerings to further improve customer experience through innovative solutions such as our upcoming customer dashboard.

## **Total Retail Net Sales**



QVIA, Pharmaceutical Market Switzerland, YTD December 2022, Rx market Switzerland by channels, market leading mail-order pharmacy in terms of net sales

## Pharmacies at home:



# Bichsel home care services for over 10,000 active patients across Switzerland

# **Key takeaways**

- Improve quality of life, e.g. enhanced mobility, continuation in familiar setting
- Efficient provision of services compared with in-patient alternatives
- Patients from toddlers to the elderly, both acute and chronic
- Treatment areas include:
  - Clinical nutrition: oral / enteral / parental
  - Metabolic Disease
  - Tracheostomy
  - OPAT (outpatient antibiotic therapy)
  - Pain therapies







## Pharmacies at home



# Mediservice: Joint Venture with Redcare Pharmacy N.V.

# Market leading online and mail-order<sup>1</sup> pharmacy in Switzerland

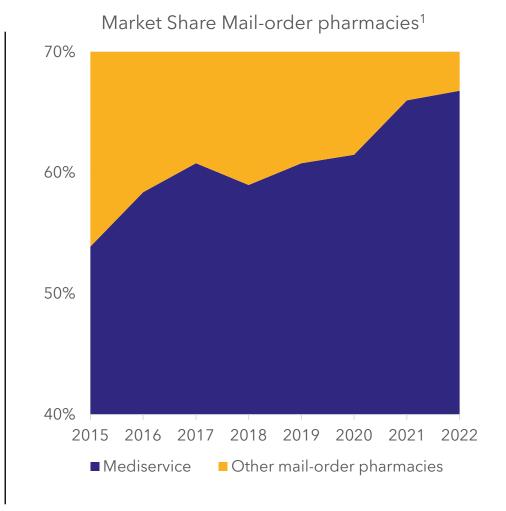


The business activities of Mediservice and shop-apotheke.ch are combined in the joint venture:

- Mediservice customers continue to benefit unchanged from the comprehensive range of products and services, supplemented with the offers and services of shop-apotheke.ch.
- The customers of shop-apotheke.ch are given easy access to Mediservice's comprehensive range of prescription drugs and home care services.

Mediservice as a specialty pharmacy continues to focus on patients with chronic illnesses as well as need for home care services:

- Constantly expanding services, moving from a highly specialised mail-order pharmacy to a Distance Healthcare Provider
- Active in over 60 specialty indications, especially in neurology, immunology, rare diseases and oncology



QVIA, Pharmaceutical Market Switzerland, YTD December 2022, Rx market Switzerland by channels, market leading mail-order pharmacy in terms of net sales



23

# Strong brands for the Swiss Consumer Healthcare Market

# VERFORA®

# **Key takeaways**

- Leading position<sup>1</sup> in the Swiss consumer healthcare market (CHC)
- Preferred Consumer Health partner for Swiss Pharmacies & Drugstores
- Broad Sales & Training force
- Expanding portfolio of own and exclusive partner brands
- Leveraging of Galenica's Retail platform to distribute Verfora & Partner brands → Distribution partner of choice
- Continued growth strategy for big OTC brands, complementary medicine, beauty and Rx
- Build-up of physician field service

#### **Selected own brands**



## **Selected partner brands**



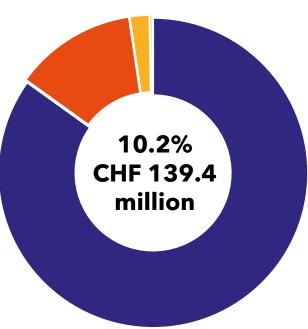
1 Based on IQVIA Sell-out Street Price Pharmacies & Drugstores December H1 2023



# Strong brands for the Swiss Consumer Healthcare Market







- OTC products13.4% market shareCHF 118.3 million
- Personal care6.3% market shareCHF 17.8 million
- Patient Care1.8% market shareCHF 2.9 million
- Nutrition0.9% market shareCHF 0.4 million

# Market share of main OTC product categories of Verfora<sup>1</sup>

Pain relief

29.7%

(CHF 39.8 million)

Vitamins, minerals & nutritional supplements

5.5%

(CHF 8.0 million)

Cough & cold

17.7%

(CHF 33.7 million)

Skin treatment

7.9%

(CHF 7.8 million)

October 2023

Investor Presentation Galenica Group

24

<sup>1</sup> Source: IQVIA PharmaTrend for pharmacies and drugstores in Switzerland, streetprices, without COVID-19 self-tests, figures include Padma and Spagyros products



# Proven M&A track record as key driver for market share growth

## Verfora growth strategy

- Big OTC brands
- Emerging platforms complementary medicine, beauty & Rx
- New distribution agreements
- Acquisitions of brands / companies
- International expansion via distributors





Proven M&A track record as key driver for

market share growth BORON **Acquisition Distribution** Hedoga Boiron® OTC Group 10.0% Beauty **Distribution** Complementary Medicine Allergosan® **Acquisition Distribution** Vicks and Dr. Wild **Distribution** Metamucil ThermaCare® **Acquisition Acquisition** VICKS 8.0% Padma® **Acquisition** Merfen® and Spagyros<sup>®</sup> ⊕ РАДМА 28 м **Distribution** Vita-Merfen® Mustela® **Distribution** Elica, sidous, spatchings for our persons on a contractor acceptable functional acceptable acceptable functions for Excilor 6.0% Launch **Distribution** DERMAFORA • Bucco-Tantum® **Distribution** Uriage<sup>®</sup> **Distribution Distribution** Lierac and Phyto Oenobiol Market share 4.0% 2017 2018 2019 2020 2021 2022 2023

## **Services for Professionals:**



# We support healthcare professionals with high quality services



- Lifestage Solutions develops and operates a fully integrated digital trading platform for home care organisations and nursing homes
- Strong customer focus: the platform simplifies daily workflows for its customers using digitalisation and state-of-the-art technology



**Pharmacies** 



medifilm.

- Prepared drugs in blisters ensuring safe medication
- Key customers include nursing homes

ma medinform

- Training and education for pharmacists
- Specialisations of pharmacies
- Joint Venture with Founder



- Service provider for independent pharmacies under Feelgood's brand
- Provided services include Marketing and Sourcing activities
- 170 partnerships

bichsel

- Manufacturing of both specialities of medicines and registered products & medical devices
- specialised on customized medications for patients and health care professionals

Hospitals



## Wholesale:

## **⊚**Galenica

## Leader<sup>1</sup> in wholesale distribution

# **Key takeaways**

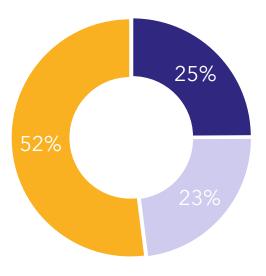
- Wide product range with around 100,000 products in pharma, non-pharma, practice & laboratory equipment and medical devices, whereof around 50% in stock
- Integrated services, high quality standards
- Ensuring the basic drug supply in Switzerland
- Main site at Niederbipp operates at up to 60% automation
- 100,000 products (c.10,000 Rx<sup>2</sup>)
- GDP<sup>3</sup>-compliant services
- >1,000 suppliers

# Wholesale market share¹ % physician channel 30% 32%

■ Galenica ■ Other Wholesalers ■ Direct

## Wholesale market share<sup>1</sup>

% pharmacy channel



- Galenica (to own pharmacies)
- Galenica (to third pharmacies)
- Others

<sup>1</sup> Galenica: based on market share. Source: IQVIA Pharmacy and Physician Market December 2022

<sup>2</sup> Prescription products

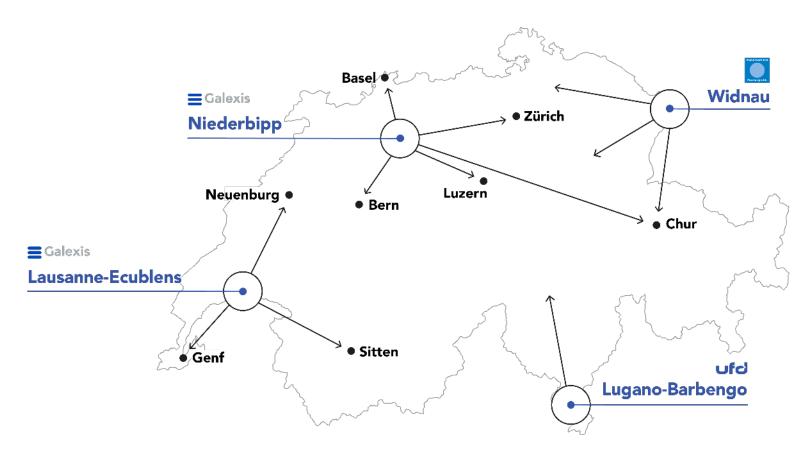
<sup>3</sup> Good Distribution Practice

# Wholesale:

## **⊚**Galenica

## Leader<sup>1</sup> in wholesale distribution

#### Wholesale distribution with four distribution centers



## **Customers by channel**

**Pharmacies** 

~ 1,300

Drugstore

~ 300

Medical practices

> 5,600

Hospitals/Nursing homes

> 570

# **Logistics & IT Services:**

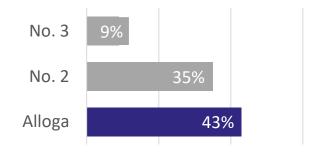


# Leader in pre-wholesale distribution

#### **Key takeaways**

- Third-party logistics provider for the pharmaceutical industry (pre-wholesaling) including additional services (labeling, repacking, clinical trial service, PharmaServices, Contact Center as a Service)
- Service quality as key differentiator
  - GDP (Good Distribution Practice)
  - GMP (Good Manufacturing Practice)
- Temperature zones:15-25°C, 2-8°C, -20°C, -80°C

#### Pre-wholesale market share<sup>1)</sup>





Warehouse capacity
35,200 m<sup>2</sup>

Pharma Customers
100

Shipping parcels and pallets per year

~ 600'000

Stock items (SKU)

> 12,000

# **Logistics & IT Services:**



# Strong IT competencies to drive digital transformation

#### **Key takeaways**

- IT platforms related to electronic medication process (Documedis)
- Systemically relevant digital information and databases
   (Compendium and pharmaVista)
- Digital product master data and scientific databases (Index)
- Agile Software Development and Projects for Galenica pharmacies und Logistic platforms.
- Internal IT Services and Operations for Galenica subsidiaries

#### **Internal IT Services**



Projects & Consulting

Software Development

Infrastructure & Operations

Enterprise Architecture & Data Analytics

SAP Competence Center

Security & Quality

Customer & Service Mgt.

## **Market offering**

**HCI Solutions** 

Index

**Documedis** 

Compendium.ch

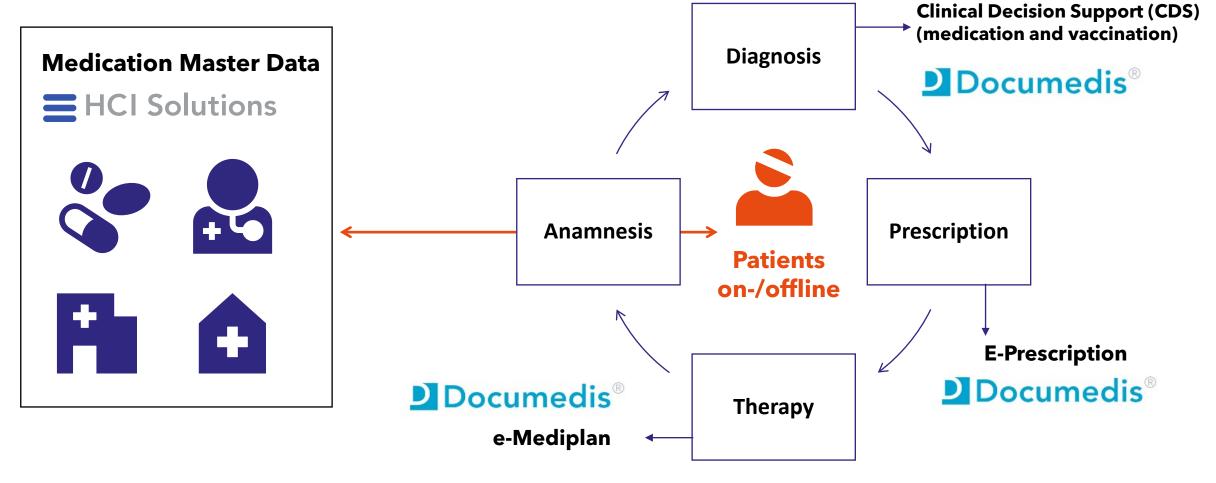
pharmavista



# **Logistics & IT Services:**



Our approach towards more patient safety, convenience and efficiency





## **Swiss healthcare market**



# Proven track record of resilient and stable growth

# Development of Swiss healthcare retail sector<sup>1</sup>

in billion CHF (based on ex-manufacturer price)

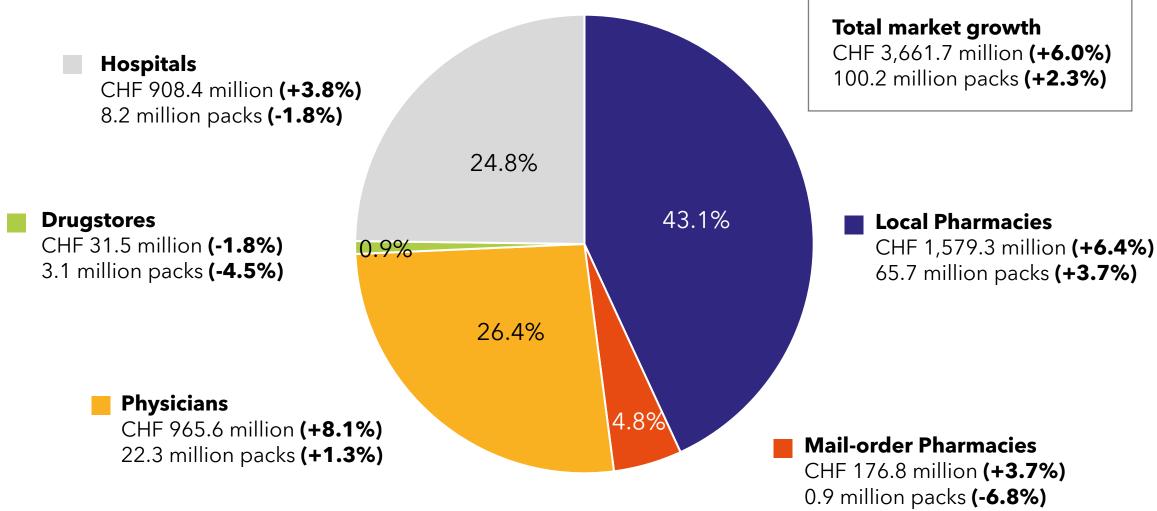


- Underlying healthcare sector growth drivers, including demographics, lifestyle and innovation
- One of the highest life expectancy rates in the world
- Non-discretionary nature of products and services

- 1 IQVIA, Pharmaceutical Market Switzerland, YTD December 2022, total market without hospitals
- Company estimate
- Mandatory price cuts

# **Swiss pharmaceutical market H1 2023**

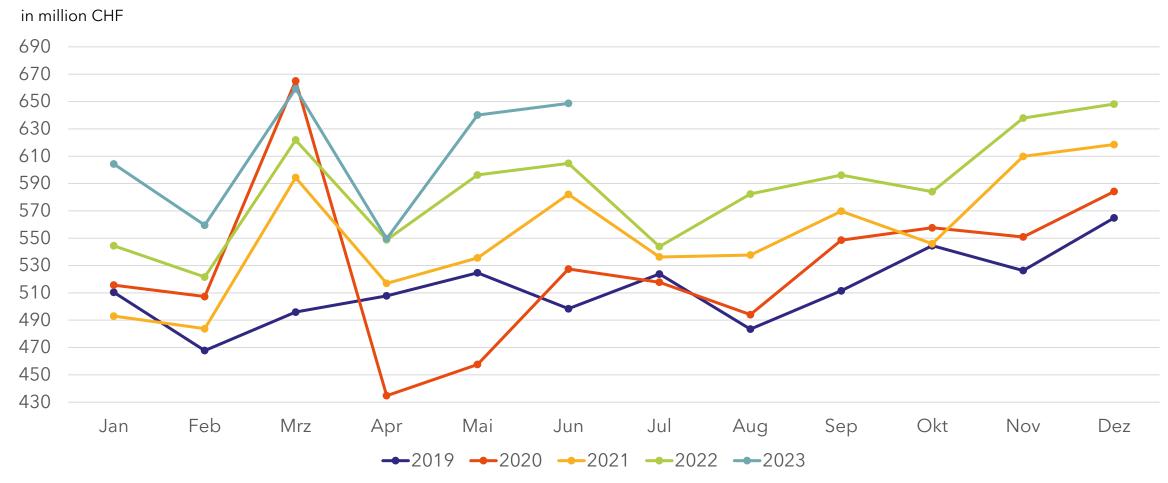




Source: IQVIA APO/SD/DRO/SPI Index, Swissmedic A, B, D Medicines Swissmedic lists A, B, D, sold from suppliers and wholesalers to hospitals, physicians, pharmacies and drugstores © IQVIA - Swiss pharmaceutical market June 2023

# **Swiss pharmaceutical market** Strong development in 2023





Source: APO/SD/DRO/SPI Index, Swissmedic A, B, C, D Medicines Swissmedic lists A, B, D, sold from suppliers and wholesalers to hospitals, physicians and drugstores © IQVIA Switzerland - Swiss pharmaceutical market 2023

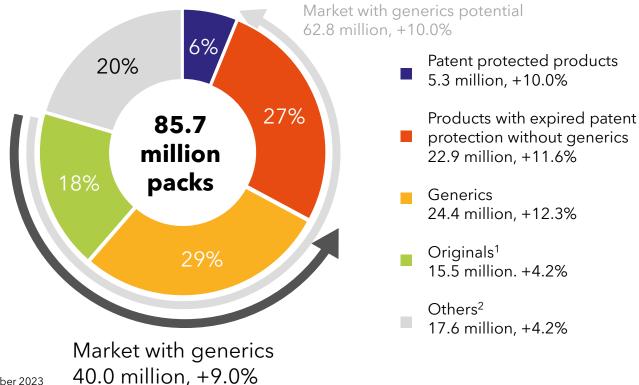
# Swiss pharmaceutical market



# Galenica as key driver of generic substitution in Switzerland

#### **Drugs reimbursable by health insurance** in Swiss pharmacy channel 2022

(by packs, total 85.7 million)



Substitution rate market<sup>3</sup> 61.1%

Substitution rate Pharmacies Galenica Group<sup>4</sup>

74.8%

Galenica Group: increase of generic substitution rate in 2022<sup>4</sup>

+1.3pp

Source: IQVIA Switzerland -Swiss pharmaceutical market 2022, Market Segmentation, reimbursable products (FOPH) in the pharmacy channel. Monthly calculation basis, delineated market division, data as of December 2022

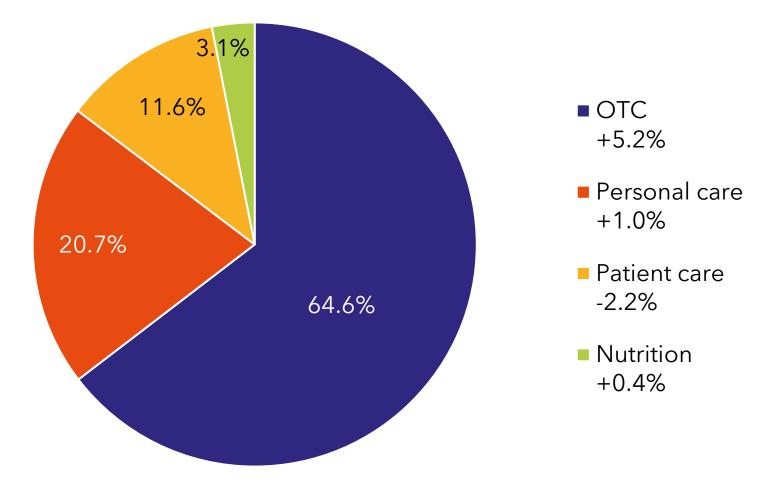
- 1) Products with expired patent protection and at least one generic
- 2) 1. Natural substance (e.g. vitamins, minerals, herbal ingredients);
- 2. Vaccines; 3. Biosimilars; 4. Reference products
- 3) Generics 24.4 million / market with generics 40.0 million = 61.1%
- 4) Source: Galenica Group

#### **Consumer healthcare market H1 2023**



#### **Total market**

CHF 1'369 million +3.3%



Source: IQVIA PharmaTrend for pharmacies and drugstores in Switzerland, streetprices © IQVIA - Consumer Health market June 2023 (without Covid-19 self-tests)



# Swiss healthcare market: regulatory environment

| Topic/Initiative                            | Current status  |
|---|---|
| Reduction in drug prices                    | – Standard process, FOPH verifies drug prices in a three-year cycle   |
| Distribution margin<br>/ SBR V              | <ul> <li>Proposal of SBR V contract and distribution margin model still under discussion</li> <li>Implementation of a new model at earliest mid 2024</li> </ul> |
| OTC products <sup>1</sup> :<br>online trade | <ul><li>Federal Council will present a proposal, consultation starting in 2023</li><li>Implementation of a new law at earliest in 2027</li></ul>                |

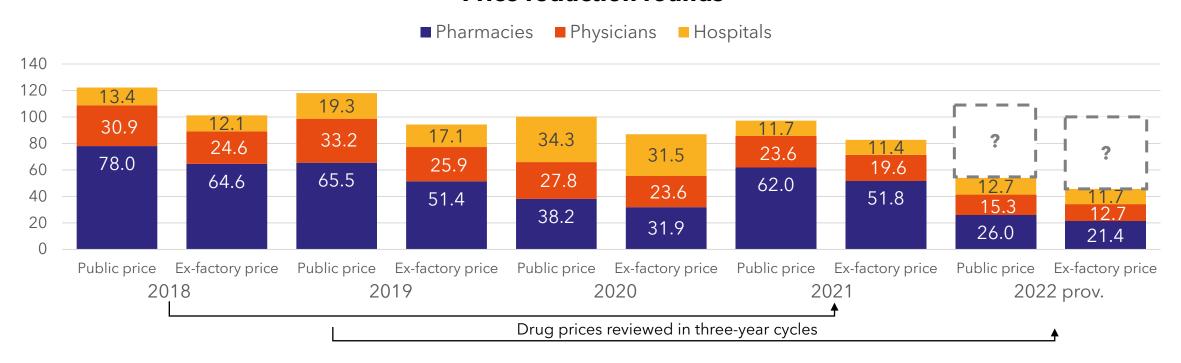




40

# Annual savings per channel at public and ex-factory price in million CHF

#### **Price reduction rounds**



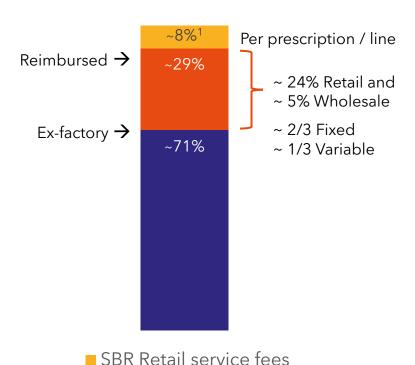
Analysis FOPH price reductions October 2022 - Source: IQVIA APO/SD/SPI SL products, based on input FOPH

# Swiss healthcare market: regulatory environment Current composition of drug prices (SBR IV)



# Fixed margin elements help to offset price reductions

Composition of the price of a prescription/ reimbursable drug: c.3/4 of the retail margin secured by fixed elements



Source: Swissmedic and company information

Note: FOPH stands for Federal Office of Public Health; sets

prices based on basket of nine countries and quality

aspects

Based on Company internal figures.

SBR: Service based remuneration

FOPH defines price and margin -Margin covers wholesale and retail

| Ex factory price (in CHF) | + price-<br>related<br>surcharge | + surcharge<br>per pack |
|---------------------------|----------------------------------|-------------------------|
| 0.05-4.99                 | 12.0%                            | 4.00                    |
| 5.00-10.99                | 12.0%                            | 8.00                    |
| 11.00-14.99               | 12.0%                            | 12.00                   |
| 15.00-879.99              | 12.0%                            | 16.00                   |
| 880.00-<br>2′569.99       | 7.0%                             | 60.00                   |
| From 2'570.00             | -                                | 240.00                  |

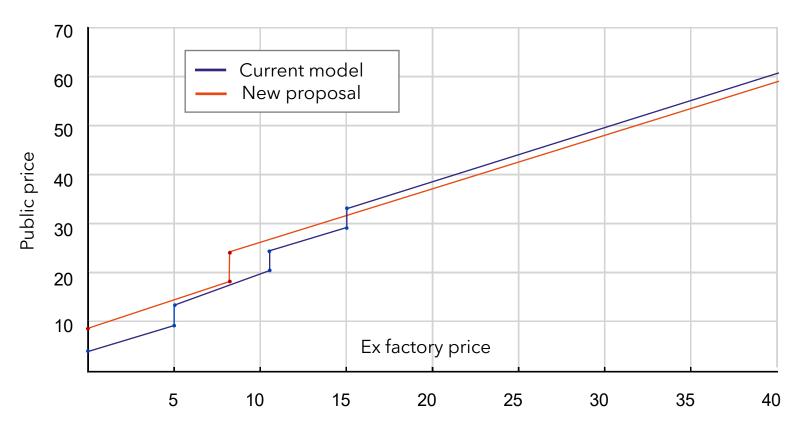
■ Galenica total margin

■ Supplier margin

# Swiss healthcare market: regulatory environment Current proposal for distribution margin



The current proposal by the FOPH includes an adjustment of the distribution margin model with uniform margin for medications with the same active ingredient composition (lowest margin). It is open whether this proposal is linked to a new SBR V contract that compensates for the loss of margin.



#### FOPH defines price and margin -Margin covers wholesale and retail

| Ex factory<br>price<br>(in CHF) | + price-<br>related<br>surcharge | + surcharge<br>per pack |
|---------------------------------|----------------------------------|-------------------------|
| 0.05-7.99                       | 6.0%                             | 9.00                    |
| 8.00-4'601                      | 6.0%                             | 16.00                   |
| From 4'601                      | -                                | 300.00                  |









# March 2022: Galenica and Medicall created the Joint Venture

Emeda
Emeda provides
medical and
pharmaceutical
services to
retirement and

nursing homes in

Switzerland.

#### June 2022:

#### Galenica joined the digital health platform WELL

Well supports patients and customers in every aspect of their health.

The Well app is a quick way to check symptoms, book doctor's appointments, order medication, and much more.



#### June 2022:

Verfora will take over the distribution of Boiron products in Switzerland from 1 October 2022

Boiron is one of the world's leading manufacturers and distributors of homeopathic medicines.

#### **m** medinform

# July 2022: Galenica acquired 50% of the shares in medinform AG

medinform is a leading provider of training courses and specialisations for pharmacies in Switzerland.



# July 2022: Galenica acquired 100% of the shares in Acquantic AG

Aquantic has created an online platform (Smartworld), which significantly simplifies the reimbursement of the costs of specific medicines.



# November 2022: Galenica acquires the Swiss pioneer in cannabis treatments

With Bahnhof
Apotheke
Langnau Ltd.,
Galenica is
acquiring
Cannaplant, the
leading provider
of formulations for
medicinal
cannabis products

44

January - December 2022

Segment Products & Care

Segment Logistics & IT



45

# **Key business events 2023**



#### **January 2023: Galenica acquires** 100% of Padma Ltd.

Padma specialises in the manufacture and distribution of herbal formulations derived from Tibetan medicine. With the acquisition, Verfora is expanding its complementary medicine portfolio and expanding its range of reimbursable medicines.





#### March 2023: Galenica and Redcare Pharmacy enter into a strategic partnership and establish the leading online pharmacy in Switzerland

As part of a strategic partnership, Galenica and Redcare Pharmacy are combining the business activities of the specialty pharmacy Mediservice AG and the online pharmacy shop-apotheke.ch in a joint venture. This combination creates the leading online pharmacy in Switzerland. Redcare Pharmacy now holds 51% and Galenica 49% of the joint venture.

Mediservice and shop-apotheke.ch complement each other very well. Mediservice is the leading specialty pharmacy in Switzerland with a focus on the mail-order of prescription drugs (Rx) and the care of chronically ill patients at home. Redcare Pharmacy is the leading e-pharmacy in Europe and operates a rapidly growing digital health platform in Switzerland with shop-apotheke.ch.

The transaction was closed on 16 May 2023



#### June 2023: Galenica joins digital health platform Benecura pulic

By acquiring a 16% stake in AD Swiss Ltd., Galenica joins the digital health platform "BENECURA public" which offers digitally supported treatment programmes for people with chronic illnesses.

Through this acquisition, Galenica is thus expanding its product range and services for those with chronic illnesses, and strengthening its network to other stakeholders in the healthcare sector.

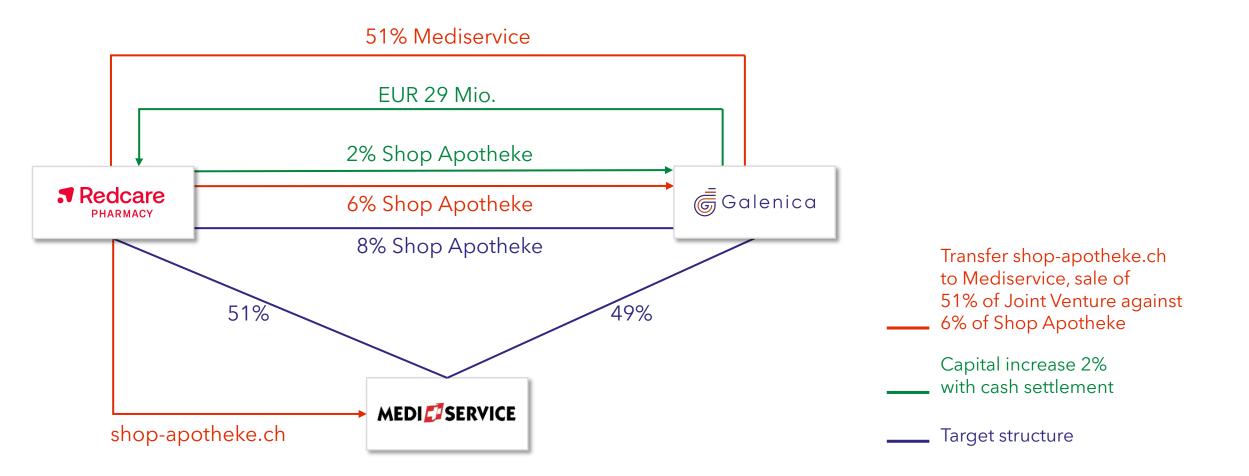
January - June 2023

Segment Products & Care

Segment Logistics & IT

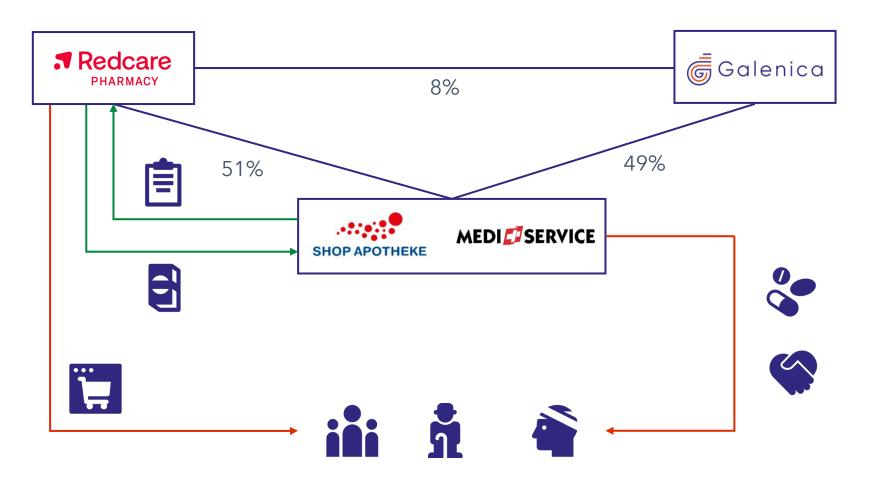


Transaction structure for Joint Venture with Redcare Pharmacy N.V.





Business Operating Model for Joint Venture with Redcare Pharmacy N.V.



- The prescription medicines business will continue to be operated by Mediservice.
- Until further notice, the platform with the Redcare Pharmacy web shop will be operated from Sevenum (NL) for the non-pharmaceutical range, supplemented by Swiss offerings.
- Multiple synergies in the combination of shop-aptheke.ch and Mediservice are expected for an improved customer experience.
- As soon as it is legally possible, the joint venture will also include OTC medicines into its range.
- The joint venture will analyze and decide whether and when it makes sense to combine the two activities in a joint B2C logistics center in Switzerland



#### Mediservice business activities are deconsolidated due to the joint venture

| in million CHF                      | H1 2022A<br>(as reported) | Mediservice (disc. ops) | H1 2022A<br>(cont. ops) | in %                    |
|-------------------------------------|---------------------------|-------------------------|-------------------------|-------------------------|
| <b>Net Sales</b><br>Products & Care | <b>1′959.9</b><br>986.8   | <b>-205.7</b> -215.1    | <b>1′754.2</b><br>771.7 | <b>-10.5%</b><br>-21.8% |
| EBIT adjusted <sup>1</sup><br>ROS   | 100.0<br>5.1%             | -5.0                    | 95.0<br>5.4%            | -5.0%                   |
| Products & Care <sup>1</sup><br>ROS | 75.8<br>7.7%              | -5.0                    | 70.8<br>9.2%            | -6.6%                   |
| Net profit adjusted <sup>1</sup>    | 81.3                      | -4.1                    | 77.2                    | -5.0%                   |

|                                  | FY 2022A      | Mediservice | FY 2022A    |        |
|----------------------------------|---------------|-------------|-------------|--------|
| in million CHF                   | (as reported) | (disc. ops) | (cont. ops) | in %   |
| Net Sales                        | 4'014.3       | -425.8      | 3′588.5     | -10.6% |
| Products & Care                  | 2′029.6       | -445.9      | 1′583.7     | -22.0% |
| EBIT adjusted <sup>1</sup>       | 200.8         | -10.2       | 190.6       | -5.1%  |
| ROS                              | 5.0%          |             | 5.3%        |        |
| Products & Care <sup>1</sup>     | 153.5         | -10.2       | 143.3       | -6.6%  |
| ROS                              | 7.6%          |             | 9.0%        |        |
| Net profit adjusted <sup>1</sup> | 165.7         | -8.5        | 157.2       | -5.1%  |

With the creation of the joint venture, Mediservice will be deconsolidated :

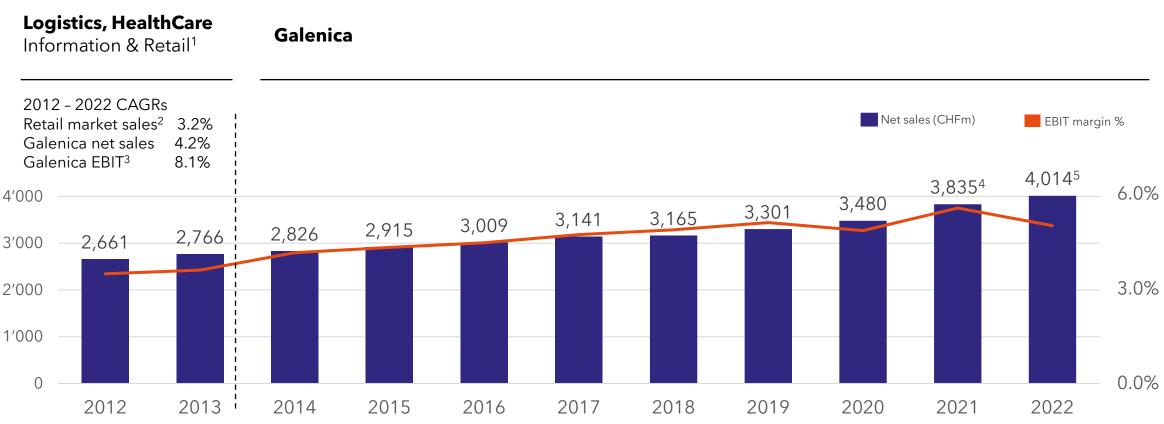
- Total net sales of segment Products&Care is decreased by 21.8% for H1 2022 and by 22.0% for FY 2022
- ROS of segment Products&Care is increased to 9.2% in H1 2022 and to 9.0% in FY 2022
- EBIT and net profit of Galenica Group reduced by roughly 5%

<sup>1</sup> Excluding effects of IAS 19 and IFRS 16, see chapter "Alternative performance measures" of the HYR 2023

# Performance overview Galenica Group



# History of resilient growth and margin improvement



Source: Company information, Galenica Annual Reports, IQVIA (former IMS Health)

Business segments were newly defined in 2014, the financial information until 2013 does not include Products&Brands

2 IQVIA, Pharmaceutical Market Switzerland, YTD December 2022, total market without hospitals

3 2014-16 reported EBIT, 2017-2022 adjusted EBIT (excluding IAS 19 impact and effects of IFRS 16 leasing (since 2019))

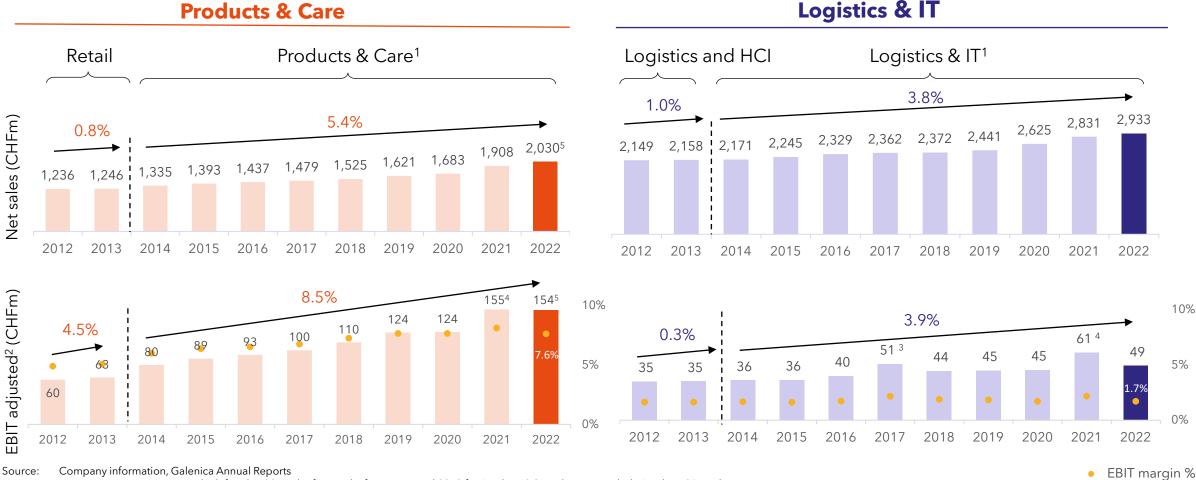
EBIT margin influenced by positive impact from COVID-19 initiatives of CHF 25 million and profit from property sale of CHF 9.4 million

5 Numbers as reported in Annual Report 2022, including Mediservice

## Performance overview Galenica Group



### Strong performance development in both segments



Company information, Galenica Annual Reports

October 2023

Business segments were newly defined in 2014, the financial information until 2013 for Products&Care does not include Products&Brands

- Segment reporting was revised as at 1 Jan 2021: segments were renamed
- 2014-16 reported EBIT, 2017-2022 adjusted EBIT (excluding IAS 19 impact and effects of IFRS 16 leasing (since 2019))
- 2017 including one-off effects (CHFm7.0), comparable EBIT CHFm 43.6 and ROS 1.8%
- Products & Care: Including positive Impact from COVID-19 of CHF 19 million / Logistics & IT: Including positive Impact from COVID-19 of CHF 6 million and profit from property sale of CHF 9.4 million

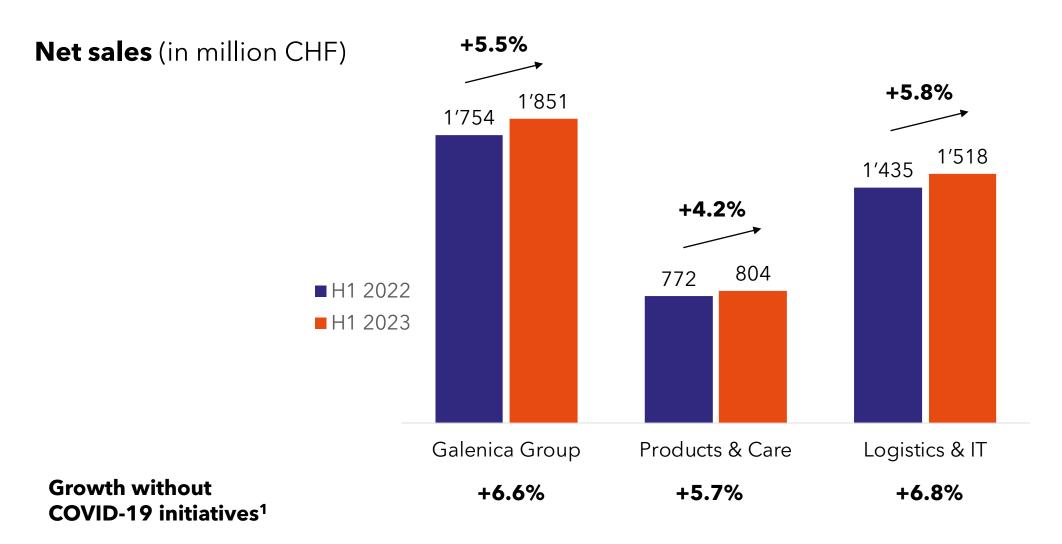
Numbers as reported in Annual Report 2022, including Mediservice

**▼**CAGRs

# Pleasing sales growth in H1 2023



51



<sup>1</sup> Impact of COVID-19 initiatives includes net sales of PCR tests, Rapid Antigen tests, self-tests as well as vaccinations

October 2023 Investor Presentation Galenica Group



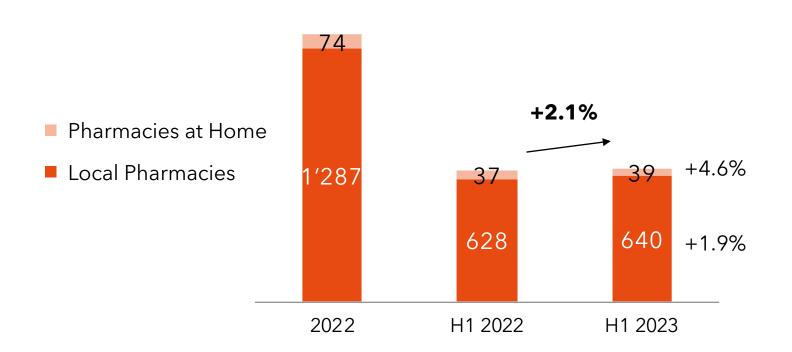
# Sales growth in all business areas

| Net sales (in million CHF) | H1 2023 | H1 2022 | change |
|----------------------------|---------|---------|--------|
| Local Pharmacies           | 640     | 628     | +1.9%  |
| Pharmacies at Home         | 39      | 37      | +4.6%  |
| Retail (B2C)               | 679     | 665     | +2.1%  |
| Products & Brands          | 90      | 75      | +19.8% |
| Services for Professionals | 39      | 34      | +12.8% |
| Professionals (B2B)        | 129     | 109     | +17.6% |
| Products & Care            | 804     | 772     | +4.2%  |
| Wholesale                  | 1′457   | 1′379   | +5.6%  |
| Logistics & IT Services    | 70      | 64      | +10.4% |
| Logistics & IT             | 1′518   | 1′435   | +5.8%  |

# **Retail B2C**Solid sales growth



**Net sales** (in million CHF)



Portfolio of local pharmacies optimised in H1 2023: **expansion impact of +0.4%** 





**Growth** without COVID-19 initiatives<sup>1</sup> in local pharmacies: + **3.7%** 

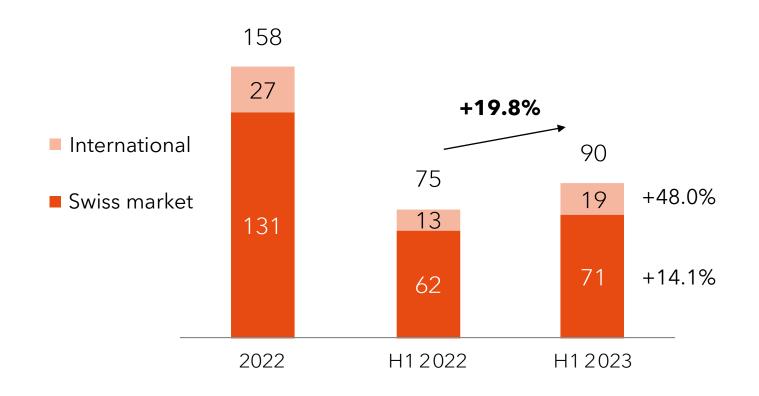
<sup>1</sup> Impact of COVID-19 initiatives includes net sales of PCR tests, Rapid Antigen tests, self-tests as well as vaccinations

# **Products & Brands**



# Strong growth and expansion of product portfolio

#### **Net sales** (in million CHF)



#### International:

Organic growth +40.0%

#### Swiss market:

- Organic growth +6.0%
- Growth of market sales CH<sup>1</sup> +3.6%
- Market share of 10.2%<sup>1</sup>

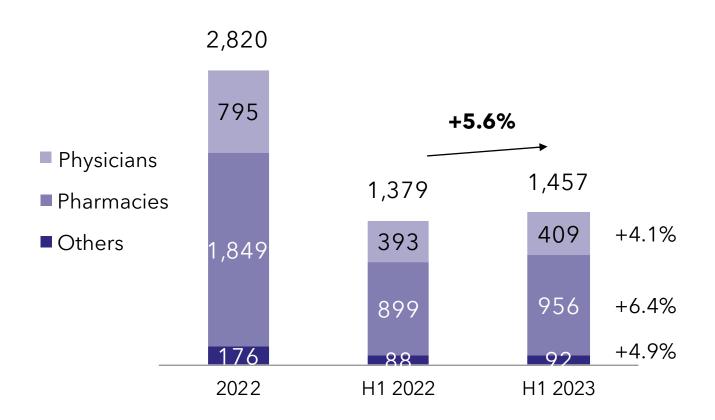
<sup>1)</sup> Product sales to endcustomers of Verfora, Spagyros and Padma (like-for-like, streetprices), IQVIA PharmaTrend for pharmacies and drugstores in Switzerland, Consumer Health market June 2023

#### Wholesale

#### ₫ Galenica

# Market share gains with pharmacies

**Net sales** (in million CHF)



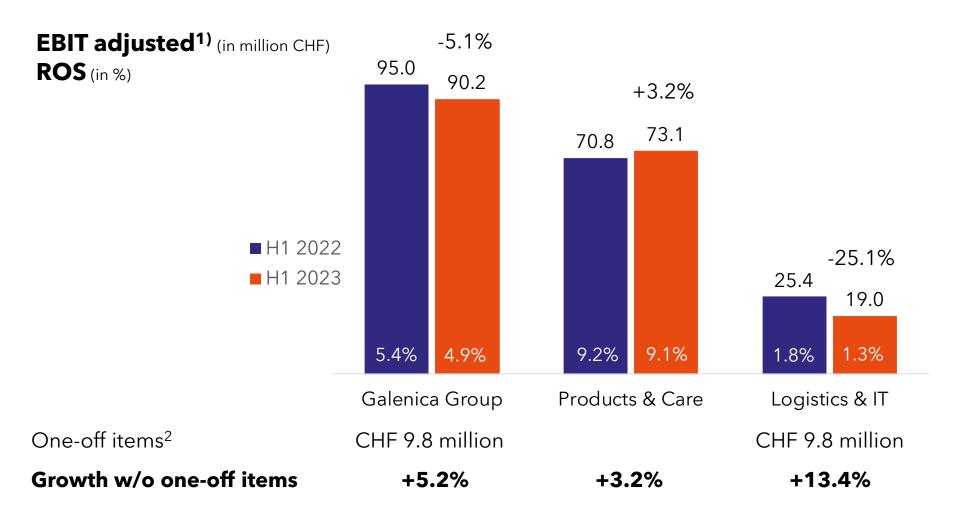
Growth without COVID-19 self-tests:

+6.6% in total wholesale

+7.9% in pharmacies segment

# Solid EBIT growth without one-off items





<sup>1</sup> Excluding effects of IAS 19 and IFRS 16, see chapter "Alternative performance measures" of the Half year report 2023

<sup>2</sup> One-off items of CHF 9.8 million include ComCo sanction of CHF 3.8 million and extraordinary bad debt allowances of CHF 6.0 million (both affecting Logistics&IT)
October 2023



# Adjusted consolidated statement of income<sup>1</sup>

| in million CHF          | H1 2023 | H1 2022 | in %   |
|-------------------------|---------|---------|--------|
| Net sales               | 1′851   | 1′754   | +5.5%  |
| Other income            | 8       | 8       | +5.6%  |
| Cost of goods           | -1′339  | -1′276  | +5.0%  |
| Personnel costs         | -280    | -259    | +8.2%  |
| Other OPEX/Other income | -127    | -111    | +14.7% |
| Share of profit from JV | 3       | 2       | +41.4% |
| EBITDA                  | 115     | 119     | -2.6%  |
| D&A                     | -25     | -24     | +7.2%  |
| EBIT                    | 90      | 95      | -5.1%  |
| ROS                     | 4.9%    | 5.4%    |        |
| Financial result        | -2      | -1      | +20.3% |
| Taxes                   | -15     | -17     | -9.9%  |
| Tax rate                | 16.8%   | 17.6%   |        |
| Net profit              | 74      | 77      | -4.5%  |
|                         |         |         |        |

Increase of personnel costs due to:

- Measures against lack of qualified personnel
- Inflation impact

Other operating costs significantly increased due to one-off items of CHF 9.8 million:

- ComCo sanction of CHF 3.8 million
- Bad debt allowances of CHF 6.0 million

Effective tax rate stable at ~17%

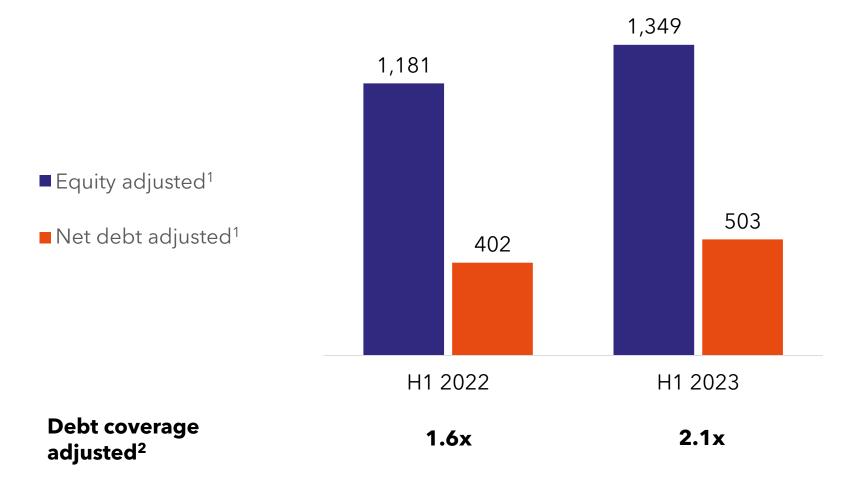
Strong sales growth of 5.5%

Detail of the adjustments in the Half year report 2023 chapter "alternative performance measures"

# **Strong balance sheet**



in million CHF



<sup>1</sup> Detail of the adjustments in the Half year report 2023, see chapter "Alternative performance measures"

Net debt adjusted / EBITDA adjusted (excluding effects of IAS 19 and IFRS 16), see chapter "Alternative performance measures" of the Half year report 2023

#### **Condensed balance sheet**



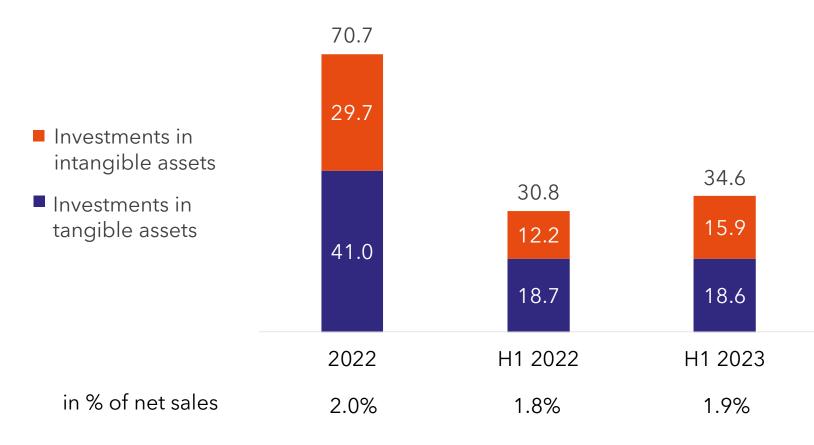
| in million CHF   | Jun 2023   | <b>Dec 2022</b> | Change      |
|--|------------|-----------------|-------------|
| Cash and cash equivalents                                    | 15         | 94              | -79         |
| Trade and other receivables                                  | 558        | 529             | +28         |
| Inventories  | 335        | 315             | +20         |
| Other assets   | 583        | 325             | +258        |
| Property, plant and equipment                                | 249        | 249             | -0          |
| Intangible assets  | 1′068      | 1′100           | -32         |
| Total assets   | 2′809      | 2′613           | +196        |
| Current financial liabilities                                | 107        | 210             | 4.4.4       |
|  | 107        | 218             | -111        |
| Other current liabilities                                    | 634        | 662             | -111<br>-27 |
| Other current liabilities  Non-current financial liabilities |            |                 |             |
|  | 634        | 662             | -27         |
| Non-current financial liabilities                            | 634<br>476 | 662<br>235      | -27<br>+242 |

- Increase of trade receivables due to seasonality effect and business growth
- Increase of inventories related to safety stock
- Increase of other assets related to 8% participation in Redcare Pharmacy N.V. and joint venture in Mediservice
- Bond of CHF 240 million issued in May 2023 (maturity until Nov 2029)

#### Investments in our future



#### in million CHF



#### Investments in intangible assets:

- SAP implementation at Alloga/Galexis
- digital Omni-channel infrastructure

#### Investments in tangible assets:

- renovation and modernisation of distribution center in Lausanne-Ecublens
- renovations of pharmacies

#### **Cash Flow Statement**



#### Investments and seasonal effects burden cash flow

| in million CHF   | H1 2023 | H1 2022 |
|--|---------|---------|
| Cash flow from operating activities before working capital changes adjusted <sup>1</sup> | 87.5    | 104.9   |
| Working capital changes  | -109.4  | -79.3   |
| Cash flow discontinued operations (operating)  | 0.9     | -12.6   |
| Cash flow from operating activities adjusted <sup>1</sup>                                | -21.0   | 13.0    |
| Investments in tangible and intangible assets  | -31.0   | -29.2   |
| Investments in participations  | -30.5   | -5.4    |
| Cash flow from financial assets  | 29.3    | -4.4    |
| Cash flow discontinued operations (investing)  | -0.2    | -0.3    |
| Free cash flow before M&A  | -53.4   | -26.2   |
| Cash flow from M&A   | -28.3   | -8.5    |
| Free cash flow   | -81.7   | -34.7   |

Net working capital: extraordinary high balance as at 30 June 2023 mainly due to:

- Seasonality effect
- Increase of safety stock

Investments in participations mainly consist of 2% stake acquisition in Redcare pharmacy N.V.

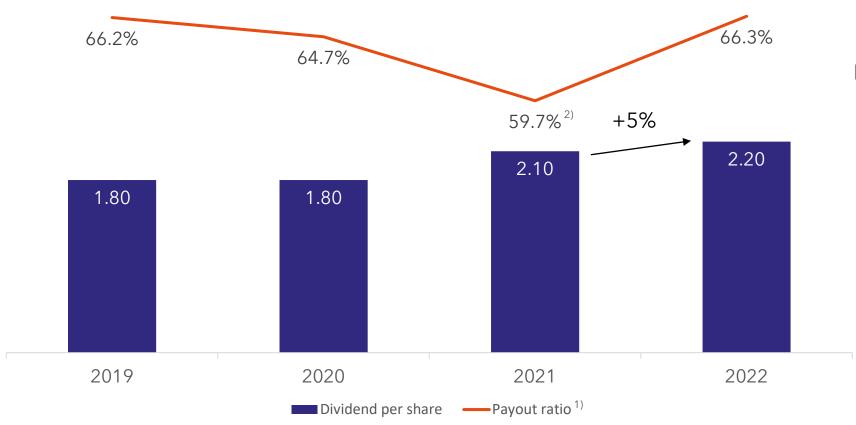
M&A mainly related to acquisition of Padma AG and pharmacies

<sup>1</sup> reduced by payment of lease liabilities IFRS16, see chapter "Alternative performance measures" of the Annual report 2022

#### **Share information**



# Historical dividend per share and pay-out ratio<sup>1</sup>



#### **Dividend guidance:**

- 50% of dividend payout from reserves from capital contributions (exempt from WHT)
- Dividend outlook 2023: at least same level as 2022

<sup>1</sup> Dividend per share in relation to adjusted earnings per share at reporting date

<sup>2</sup> Pay-out ratio of 71.2% adjusted for one-off impacts in 2021 from COVID-19 initiatives and sale of headquarter building

## **Share information**



# Key figures

| in CHF   | Jun 2023 | Dec 2022 |
|--|----------|----------|
| Share price at reporting date  | 72.25    | 75.55    |
| Market capitalisation at reporting date in million CHF                                 | 3,599.6  | 3,763.6  |
| Earnings per share from continuing operations (1 Jan - 30 Jun) <sup>1</sup>            | 1.49     | 1.59     |
| Earnings per share adjusted from continuing operations (1 Jan - 30 Jun) <sup>1.2</sup> | 1.47     | 1.55     |
| Shareholders' equity per share at reporting date <sup>1</sup>                          | 26.58    | 25.04    |

<sup>1</sup> Attributable to shareholders of Galenica Ltd.

<sup>2</sup> For details to the adjusted key figures refer to chapter Alternative performance measures in the Half year report 2023





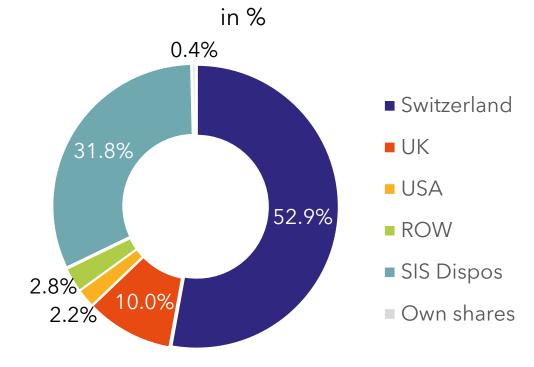
#### **Shareholder structure**

#### Major shareholders (30 Jun 2023)

Shareholders over 3%:

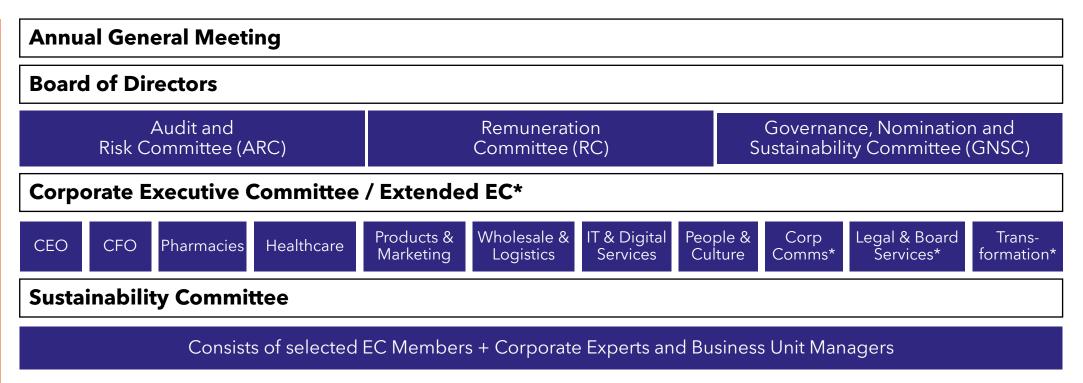
| Shareholders   | Number of shares | Shares in % |
|--|------------------|-------------|
| UBS Fund Management (Switzerland) AG,<br>Switzerland | 2,671,158        | 5.3         |
| Credit Suisse Funds AG, Switzerland                  | 2,495,385        | 5.0         |
| Alecta Pensionsförsäkring, Sweden                    | 2,000,000        | 4.0         |
| BlackRock, Inc., USA                                 | 1,579,198        | 3.2         |
| Swisscanto Fondsleitung AG, Switzerland              | 1,533,324        | 3.1         |

# Proportion of shareholders by country (Jun 2023)





# Overview of our governance structure and instruments



#### **Important Policies und management instruments**

- Code of Conduct
- Supplier Code of Conduct
- Quality Management System (QMS)
- Anti-Corruption Policy (since 2021)
- Whistleblower Reporting Office (since 2021)
- Data Protection Policy

- IT Security Policy
- Security monitoring system





**Dr. Markus R. Neuhaus**Chairman

- Elected since 2019
- Master of law and doctorate in law from the University of Zurich
- Vice-Chairman of the BoD of Barry
   Callebaut AG and Orior AG and a member of the BoD of Baloise AG and Jacobs Holding AG. He also serves as Vice-Chair of the Board of Trustees of Avenir Suisse.



**Bertrand Jungo** – Vice Chairman –

- Elected since 2018
- Business administrator lic.rer.pol.,
   University of Fribourg
- Member of the Advisory Board of Neoperl Ltd. and Zoo Basel, delegate of the BoD of the Kulm-Group St. Moritz



Pascale Bruderer

- Elected since 2020
- Masters in political science, University of Zurich
- Member of the Board of Directors of Bernexpo Group, Tamedia and TX Group Ltd.
- Co-owner and member of the Executive Board of Crossiety Ltd.



**Judith Meier** 

- Flected since 2022
- Executive Master of Health Service Administration (Eastern Switzerland University of Applied Sciences), qualified physiotherapist.
- Vice Chairwoman of the Board of Directors of Zurzach Care AG



Prof. Dr. med. Solange Peters

- Elected since 2023
- Professor, University of Lausanne, head of the department of medical oncology at CHUV
- Chairwomen of ESMO (European Society for Medical Oncology), president of the ICF (International Cancer Foundation)



Jörg Zulauf

- Elected since 2023
- Master of law Attorney-at-law, MBA (UCLA)
- Member of the BoD of Maerki Baumann & Co Ltd. And Crealogix



Dr. Andreas Walde

- Elected since 2017
- Attorney-at-law and doctorate in law, University of Basel
- Former General Secretary of Vifor Pharma Ltd.



# Committees and competencies

| ARC (Audit and Risk Committee)  | Members: Jörg Zulauf  | Budget / medium-term planning                     |  |
|---|---|---|--|
|   | (Chairman), Bertrand Jungo,<br>Andreas Walde, Judith Meier        | Risk management                                   |  |
|   |   | Compliance / internal audits                      |  |
|   |   | Acquisitions / investments                        |  |
| RC (Remuneration Committee)   | Members: Bertrand Jungo   | Salary policy, remuneration systen                |  |
|   | (Chairman), Andreas Walde,<br>Pascale Bruderer, Solange<br>Peters | STI / LTI   |  |
| GNSC (Governance, Members: Markus Neuhaus (Chairman), Bertrand Jungo, |   | Nominations, succession planning,<br>HR topics    |  |
| Committee)  | Pascale Bruderer  | Public affairs, health policy, general conditions |  |
|   |   | ESG / sustainability                              |  |

#### **⊚**Galenica

# Competencies and diversity

#### **Competencies**

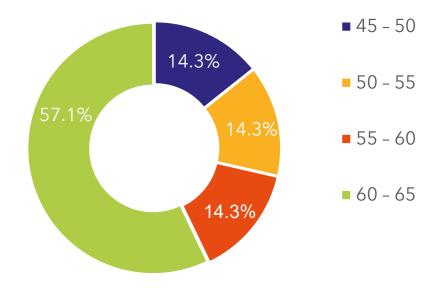
|                          | Neuhaus<br>Markus | Bruderer<br>Pascale | Jungo<br>Bertrand | Meier<br>Judith | Peters<br>Solange | Walde<br>Andreas | Zulauf<br>Jörg |
|--------------------------|-------------------|---------------------|-------------------|-----------------|-------------------|------------------|----------------|
| Industry<br>Experience   |                   | Х                   | Х                 | X               | X                 |                  | <u></u>        |
| Digitalisation           |                   | (x)                 | (x)               |                 | (x)               |                  | Х              |
| Regulations/<br>Politics | Х                 | Х                   |                   | Х               | Х                 | Х                |                |
| Leadership/<br>Big Corp. | Х                 |                     | Х                 | Х               |                   |                  | Х              |
| Finance/<br>M&A          | Х                 |                     |                   |                 |                   | Х                | Х              |
| Legal/<br>Compliance     | Х                 |                     |                   |                 |                   | Х                | Х              |
| HR/<br>Remuneration      | Х                 |                     | Х                 | Х               | Х                 | Х                |                |
| Sustainability           | Х                 | Х                   |                   |                 |                   | Х                | Х              |

An (x) in brackets refers to substantive experience that was gained through intensive engagement in the corresponding area, but without formally holding a position of responsibility or having completed an educational programme in the respective field.

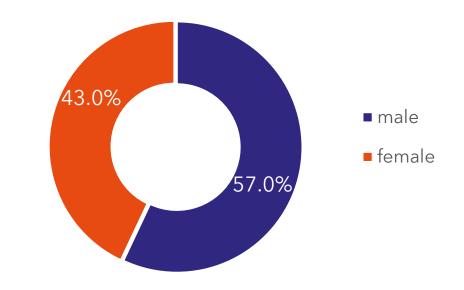


# Competencies and diversity

#### Age of BoD members (June 2023)

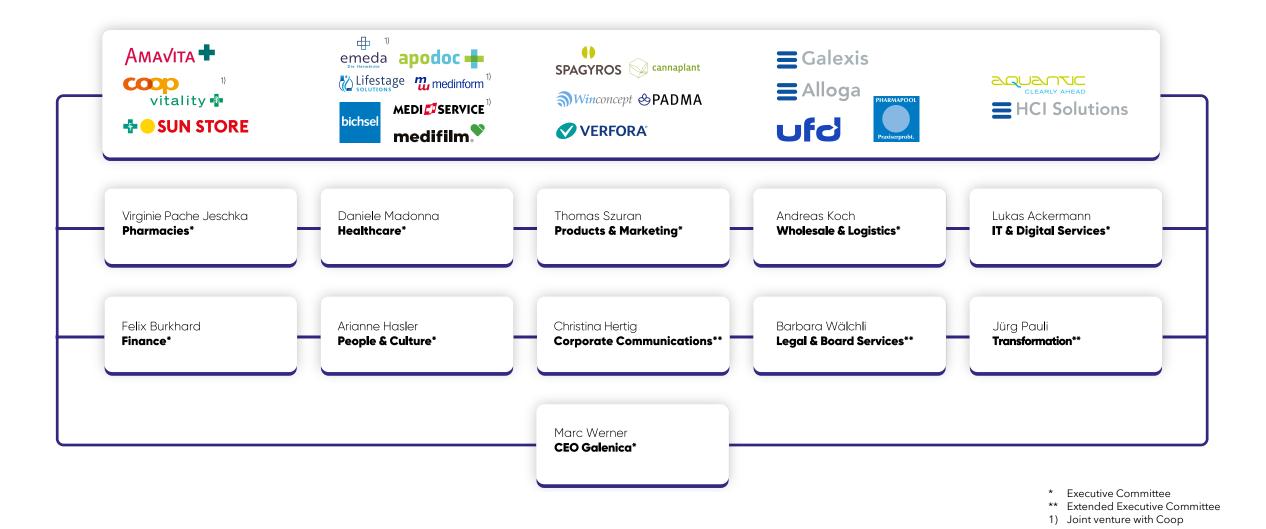


# Gender of BoD members (June 2023)





# Our management structure





#### **Executive Committee**



Marc Werner CEO

- CEO since 2020
- 26 years industry experience
- Joined Galenica in 2020
- Previously, Head Marketing & Sales division and Member of the Group Executive Board at Swisscom



Thomas Szuran Products & Marketing

- Chief Products & Marketing Officer since 2021
- 26 years industry experience of which
   4 years at Galenica



**Felix Burkhard** CFO

- CFO since 2017
- 32 years industry experience of which
   27 years at Galenica
- Previously, Head of Strategic Projects of Galenica Group and Head of Retail Business Sector



**Andreas Koch** – Wholesale & Logistics –

- Head of Wholesale & Logistics since 2021
- 23 years industry experience of which
   14 years at Galenica



Virginie Pache Jeschka Pharmacies

- Chief Pharmacies Officer since 2021
- 18 years Marketing and Sales
   Manager experience of which 3 years
   at Galenica
- Previously CEO of Coop Vitality AG



Lukas Ackermann IT & Digital Services

- Head of IT & Digital Services since 2021
- 24 years health care experience of which 4 years at Galenica



Daniele Madonna Healthcare

- Chief Healthcare Officer since 2021
- 20 years industry experience of which
   19 years at Galenica
- Previously Head of Retail Business Sector



Arianne Hasler People & Culture

- Head of People & Culture since 2023
- Several years of experience in the areas of strategy, development and transformation and cultural development
- Previously member of the Executive Board at Raiffeisen Switzerland



## Remuneration

## Responsibility for the remuneration process

| Level of authority   | CEO  | Remuneration<br>Committee                           | Board of Directors | Annual General Meeting   |  |
|--|--|---|--------------------|--|--|
| Remuneration policy  |  | proposes  | approves           | consultative vote on the<br>Remuneration report                                      |  |
| Performance objectives for short-term bonus and long-term remuneration |  | proposes  | approves           |  |  |
| Individual performance objectives for short-term bonus                 | proposes<br>(except for his own<br>objectives) | proposes (CEO)<br>approves (Executive<br>Committee) | approves (CEO)     |  |  |
| Remuneration of members of the Board of Directors                      |  | proposes  | approves           | approves maximum possible remuneration for Board of Directors for the following year |  |
| Remuneration of the CEO  |  | proposes<br>(in consultation with<br>the CBD¹)      | approves           | approves maximum possible remuneration for the Corporate                             |  |
| Remuneration of members of the Corporate Executive Committee           | proposes<br>(in consultation with<br>the CBD¹) | approves  | is informed        | Executive Committee including the CEO for the following year                         |  |

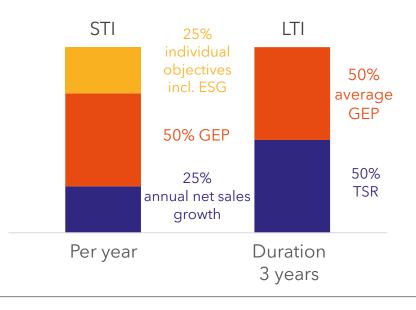
<sup>1</sup> CBD = Chair of the Board of Directors

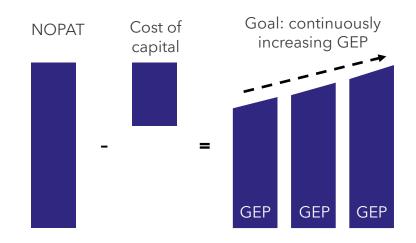


## Remuneration

#### **Remuneration components**

- The remuneration components of the Corporate Executive Committee (EC) consists of a fixed compensation, benefits and a variable compensation.
- The variable remuneration consists of a short-term incentive (STI) and a longterm incentive (LTI).
- In 2023, the individual performance was replaced by a collective ESG component: Net Promoter Score (NPS) and employees who recommend Galenica as an employer.
- The full LTI and a portion of the STI (32%) is awarded in Galenica shares.





#### **Performance measurement: GEP and TSR**

- Galenica Economic Profit (GEP) is calculated as the Net operating profit after tax (NOPAT) less the average cost of capital (WACC) over the average invested capital.
- Relative Total Shareholder Return (TSR) is measured as a percentile ranking against a peer group of relevant companies.
   The objective is to outperform half of the peer companies (100% payout).



## **Sustainability at Galenica**



76

## Overview

### **Sustainability Guidelines**

#### **Enterprise value**

Long-term increase in the value of the company through sustainable practices

#### **Employees**

Commitment of employees to act responsibly and to ensure a safe, flexible and supportive working environment

#### **Resource efficiency**

The respectful and efficient use of resources and reduction of negative environmental impacts

### **Sustainable Development Goals (SDGs)**

The Galenica Group is committed to the SDGs and makes an important contribution to the following objectives in particular:













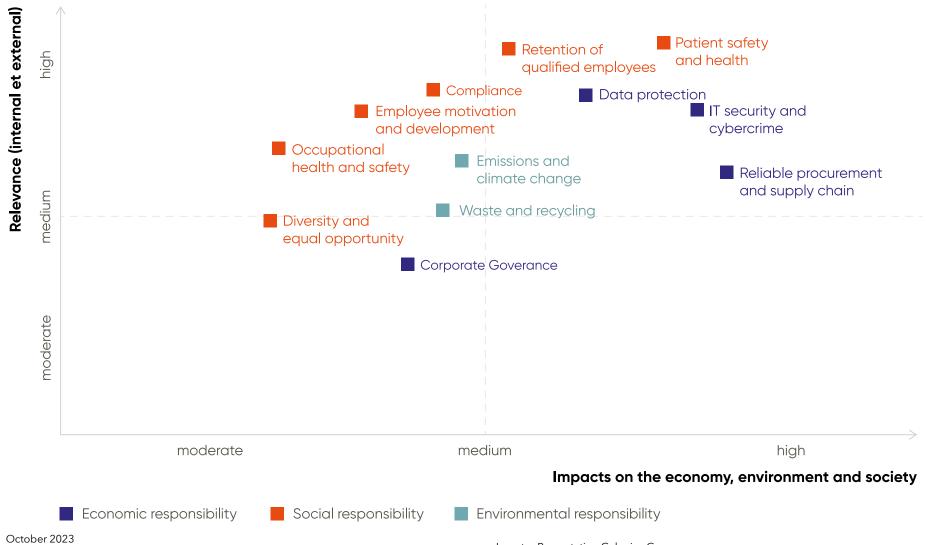




## **Sustainability at Galenica**

## **⊚**Galenica

## Matrix of the main topics





#### **Corporate governance**

Ethical and legal business activities Protect patient data and IT systems

#### **Patients**

Increase patient safety and health
Ensure the availability of medicinal products

### **Employees**

Promote employee motivation and development
Ensure occupational health and safety
Retain qualified employees
Promote diversity and equal opportunity

#### **Environment**

Reduce and safely dispose of waste Minimise greenhouse gas emissions



| Goal  | Status        | Target year | Measurement parameter | 2021                          | 2022                             |
|---|---------------|-------------|-----------------------|-------------------------------|----------------------------------|
| We train all employees in compliance at least once a year.                                      | $\rightarrow$ | Every year  | Participation rate    | Not all employees are trained | Not all employees are trained    |
| Twice a year, we carry out measures to raise employee awareness in the area of data protection. | =             | Every year  | Number of measures    | N/A                           | >2 awareness-raising<br>measures |
| We make our employees aware of IT security and cybercrime.                                      | =             | Every year  | List of measures      | N/A                           | >10 awareness-raising measures   |

→ Partially delayed/critical

= Achieved



| Goal  | Status | Target year | Measurement parameter   | 2021                          | 2022                         |
|---|--------|-------------|---|-------------------------------|------------------------------|
| We will increase the use of Clinical Decision<br>Support Checks (CDS.CE) to 500 million by 2025<br>and 1 billion by 2030.   | 7      | 2030        | Number of CDS.CE checks<br>(Clinical Decision Support)  | N/A                           | 110 million                  |
| We will make patient information (PIL) on all Algifor® preparations and important cold products from Verfora available online in two other languages that are relevant for Switzerland by 2022. | =      | 2022        | Language availability in terms<br>of PIL for all Algifor<br>preparations and important<br>cold products | PIL: German French<br>Italian | PIL: + English<br>Portuguese |
| We will review the compliance of our top ten<br>suppliers with the Supplier Code of Conduct every<br>three years from 2025.   | 7      | 2025        | Review of the top ten suppliers   | No review                     | No review                    |

= Achieved



| Goal   | Status | Target year | Measurement parameter                                | 2021                                   | 2022  |
|--|--------|-------------|--|--|---|
| We will increase the motivation rate of our employee survey to 75 out of 100 points and the participation rate to 75% by 2024. | 7      | 2024        | Motivation rate<br>Participation rate                | 71 / 100<br>58%                        | 74 / 100<br>71%                             |
| We will reduce the time-to-hire for IT and pharmacy positions by 10% by 2024.  | 7      | 2024        | Time-to-hire   | IT: 81.8 days<br>Pharmacies: 52.5 days | IT: 65.09 days<br>Pharmacies:<br>60.51 days |
| We will improve diversity in all Service Units and keep the proportion of female managers at 50%.                              | =      | Every year  | Proportion of female managers                        | 52.10%                                 | 52.60%                                      |
| Reduction in the number of cases due to mental illness by 5% by 2024.  | 7      | Every year  | Number of cases per 100 FTEs                         | 2.5 cases                              | 1.6 cases                                   |
| Reduce the absence rate for occupational and non-occupational accidents by 10% by 2024.  | 7      | 2024        | Absence rate (comparison of target hours/lost hours) | 0.46%                                  | 0.51%                                       |

<sup>→</sup> Realistic

<sup>=</sup> Achieved

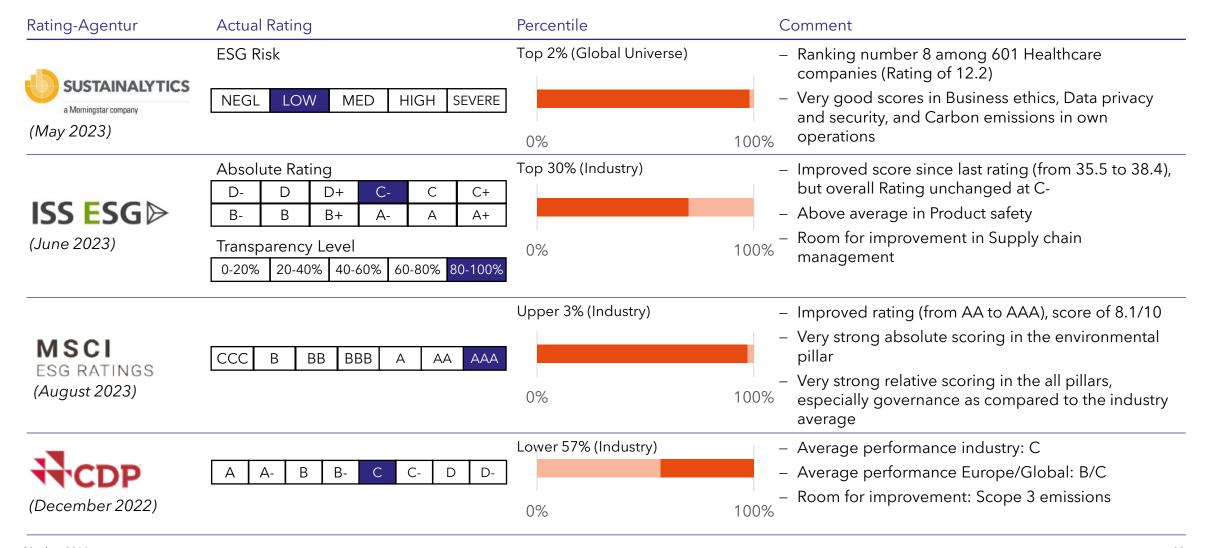


| Goal   | Status | Target year | Measurement parameter                             | 2021   | 2022   |
|--|--------|-------------|---|--|--|
| From 2025, we will be sourcing 100% of our electricity from renewable sources at all our locations.  | 7      | 2025        | % electricity from renewable sources per location | BU Logistics & IT: 100%<br>BU Products & Care: 75% | BU Logistics & IT: 100%<br>BU Products & Care: 76% |
| We will reduce the greenhouse gas emissions produced by all our operations, processes and supply chains by 25% by 2025 and by 50% by 2030. | 7      | 2030        | CO <sub>2</sub> e                                 | 11,777 CO <sub>2</sub> e                           | 11,346 CO <sub>2</sub> e                           |
| We will replace 40% of the fossil fuels in our vehicle fleet with renewable alternatives by 2028.  | 7      | 2028        | % renewable propulsion in the vehicle fleet       | 1.60%  | 12%  |
| We will reduce our municipal waste by 50% by 2025.   | 7      | 2025        | Municipal waste (t)                               | 1,274 t  | 1,528 t  |

↗ Realistic



## **ESG Ratings**





## Outlook

### **Galenica**

## Products & care

Continuous
optimisation and
expansion of the
pharmacy network
(offline and online)
– Qualitative

improvement of online shops – Investment in physical shopping experience The importance of the pharmacy as the first point of contact for health issues is to be developed further. Roles of pharmacy assistants will incluce additional competencies and responsibilities in pharmacies.

- increase employee motivation
- counteract the shortage of qualified employees

Intensify
collaboration
between Bichsel,
Mediservice,
Medifilm and
Lifestage Solutions
AG to further
improve offerings
for homecare
organisations and
nursing homes

The rNPS (Net Promoter Score) is to be introduced across the board in pharmacies from 2023. As a result, pharmacy employees will receive comprehensive support in order to provide even more personalized care and increase customer satisfaction.

Priorities 2023

## Outlook Logistics & IT



Following the successful pilot projects, the "eprescription" is to be implemented as a new standard for service providers. Galenica is also actively participating in the development of national standards.

The "Documedis" software solution from HCI Solutions is to be introduced for more doctors, care homes and hospitals. The use of "Clinical Decision Support Checks" is also to be further promoted in the interests of greater patient safety.

#### Galexis:

- Roll-out of the new ERP system to be driven forward step by step in order to minimise risk
- Expansion of capacity for B2B and B2C logistics in Niederbipp

Implementation of measures to achieve the sustainability goals is a top priority

- Further pilot projects with alternative drive systems for delivery vehicles
- Set-up of charging infrastructure for electric company vehicles at relevant locations

Priorities 2023



## **Updated guidance 2023**

#### **Guidance 2023 as issued in March 2023:**

Despite the very strong 2022 financial year and rising costs due to inflation, Galenica expects a growth in consolidated net sales between +3% and +6% and in adjusted EBIT between +4% to +7%.

Galenica strives for a strong yet sustainable dividend growth and plans to pay a dividend equal at least to the prior year's level in 2023.

#### **Updated guidance July 2023:**

Due to the special factors of CHF 9.8 million<sup>2</sup> in the first half of 2023, Galenica is lowering its EBIT guidance for 2023 and now expects adjusted **EBIT**<sup>1</sup> to be roughly at the prior-year level based on the adjusted prior-year figures.

On the other hand, Galenica confirms its 2023 outlook for **consolidated sales (growth between 3% and 6%)** and **dividends (at least at the same level as the previous year).** 

- 1 Excluding effects of IAS 19 and IFRS 16, see chapter "Alternative performance measures" of the annual Report 2022
- One-off items of CHF 9.8 million include ComCo sanction of CHF 3.8 million and extraordinary bad debt allowances of CHF 6.0 million (both affecting Logistics&IT)





- Based on the demographic trends and innovation with many new, high-priced medications, Galenica expects continued strong growth of **+/- 5%** in the Swiss pharmaceutical market<sup>2</sup> in the next years.
- The strongest growth is expected in the hospital channel. For **pharmacies and physicians**, Galenica expects pharmaceutical market<sup>2</sup> growth of between **3% and 5%**, with a stronger growth in the physicians' channel.
- For the **non-medication** product ranges<sup>3</sup> in pharmacies, we expect a **stagnating** market development in the next years. These product ranges will continue to face strong competition from other retailers, online and offline.
- For the sales mix of an average Galenica **local pharmacy**, excluding high-priced medications, results an expected market growth of between **1% and 3%**.

<sup>1</sup> Company estimates

<sup>2</sup> Medicines Swissmedic lists A, B and D

<sup>3</sup> Beauty, personal care, patient care and nutrition



## **Updated mid-term Guidance**

- Galenica expects **net sales** to grow by **3% to 5%** in the next years.
- Until 2025, Galenica expects a stable development of its return on sales (ROS)<sup>1</sup> due to
  - an intense final phase of the ERP project in the Logistics & IT segment with a planned finalisation in 2025,
  - continuous investments in the digital omni-channel infrastructure,
  - and further investments in the scarce personnel as a basis for the successful further development of the Group.
- Thanks to these investments, Galenica expects significant efficiency gains and additional growth potential. Together with the impact of the further expansion and optimisation of the pharmacy network and the Verfora product portfolio, Galenica expects to increase its return on sales (ROS)<sup>1</sup> in the medium term
  - to over **9.5%** in the **Products & Care** segment
  - and to up to 2% in the Logistics & IT segment.
- Galenica aims to reach these targets in its centenary year 2027 with an EBIT<sup>2</sup> of over CHF 250 million.
- Galenica expects Capex<sup>3</sup> to remain stable in the next years and continues to aim for net debt<sup>2</sup> in the order of +/- 2 × EBITDA<sup>2</sup>.
- Galenica continues to pursue a policy of at least stable dividends that grow in line with results.

<sup>1</sup> ROS = EBIT adjusted (excluding effects of IAS 19 and IFRS 16) / net sales; basis ROS 2023 excluding extraordinary factors

<sup>2</sup> Adjusted, i.e. excluding effects of IAS 19 and IFRS 16

<sup>3</sup> Investments in tangible and intangible assets

## Reasons to invest in Galenica



## Unique combination of defensive resilience and significant growth

#### **Defensive resilience**

- Stable and attractive Swiss healthcare market with favourable long-term fundamentals
- #1 health and well-being provider with systemic relevance

### History of growth

- Significant operational advantages from integrated, synergistic and efficient operations
- Long-term track record of sustainable growth and attractive cash generation

## **Strategic focus**

- Proven strategy to leverage market leadership positions to deliver longer-term upside
- Strong commitment to strategic programmes to shape Galenica for the future

Highly experienced management team with proven track record

... provides investors with potential for upside and attractive cash generation



## **Galenica Group - Contact information**

#### **Investor Relations**



**Felix Burkhard** CFO

Tel: +41 58 852 85 31 investors@galenica.com



**Julian Fiessinger**Head of Investor Relations and Corporate Finance

Tel: +41 58 852 85 37 investors@galenica.com



## **Disclaimer**

#### **Disclaimer Galenica**

Certain statements, beliefs and opinions in this presentation are forward-looking, which reflect the Company's or, as appropriate, the Company's directors' current expectations and projections about future events. By their nature, forward-looking statements involve a number of risks, uncertainties and assumptions that could cause actual results or events to differ materially from those expressed or implied by the forward-looking statements. These risks, uncertainties and assumptions could adversely affect the outcome and financial effects of the plans and events described herein. A multitude of factors including, but not limited to, changes in demand, competition and technology, can cause actual events, performance or results to differ significantly from any anticipated development. Forward-looking statements contained in this presentation regarding past trends or activities should not be taken as a representation that such trends or activities will continue in the future. As a result, the Company expressly disclaims any obligation or undertaking to release any update or revisions to any forward-looking statements in this presentation as a result of any change in expectations or any change in events, conditions, assumptions or circumstances on which these forward-looking statements are based. Neither the Company nor its advisers or representatives nor any of its of their parent or subsidiary undertakings or any such person's officers or employees guarantees that the assumptions underlying such forward-looking statements are free from errors nor does either accept any responsibility for the future accuracy of the forward-looking statements contained in this presentation or the actual occurrence of the forecasted developments. You should not place undue reliance on forward-looking statements, which speak only as of the date of this presentation.

#### **Disclaimer IQVIA**

The analyses, their interpretation, and related information contained herein are made and provided subject to the assumptions, methodologies, caveats, and variables described in this report and are based on third party sources and data reasonably believed to be reliable. No warranty is made as to the completeness or accuracy of such third-party sources or data. In all cases where historical results are presented or past performance is described, we note that past performance is not a reliable indicator of future results and performance.

Copyright ©2023 IQVIA. All rights reserved. IQVIA® is a registered trademark of IQVIA Inc. in the United States and various other countries.